

# What Does It Mean To Be A Home Care Pulse Certified-Trusted Provider?



Finding an in-home care provider for a loved one can be an emotional, stressful and confusing process. How do you find a provider who will give your loved one the best possible care?

We understand the difficulties you face when searching for a home care provider. A company called Home Care Pulse® works to make the process easier for you by eliminating the guesswork. We are proud to be known as a Home Care Pulse Certified – Trusted Provider.

As a Home Care Pulse Certified – Trusted Provider, we have a proven commitment to our clients' satisfaction. We contract with Home Care Pulse to gather and report feedback from our clients by conducting random live phone interviews with a percentage of our clients each month. Because they are an independent third-party company, they are able to collect honest and unbiased feedback, without outside influence.

Each of our clients, or their responsible party, is given the opportunity to rate our services on a scale of 1-10 in areas such as:

- Timeliness of caregivers.
- Services being provided as promised.
- Compassion of caregivers.
- Overall quality of care.

Our clients are also given the opportunity to provide feedback on areas where we excel as well as areas where we need to improve.

After Home Care Pulse conducts live phone interviews, we receive a report, informing us of their findings and showing us how our business rates compared to others in the home care industry.

**Our goal is to provide the best home care possible, and you can feel reassured in knowing that we are a Home Care Pulse Certified – Trusted Provider.**

## Be Confident Choosing a Home Care Pulse Certified-Trusted Provider

Certified – Trusted Providers are committed to:

- Actively gathering important feedback from their clients each month.
- Using clients' feedback to help them provide excellent care.
- Giving you or your loved one the best in-home care possible.

Choose a Home Care Pulse Certified – Trusted Provider and feel confident that you are choosing the best provider for your loved one.

Please visit [BestofHomeCare.com](http://BestofHomeCare.com) to learn more.

